

For Earth, For Life
Kubota

Kubota Care Administrative Guide



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Introduction

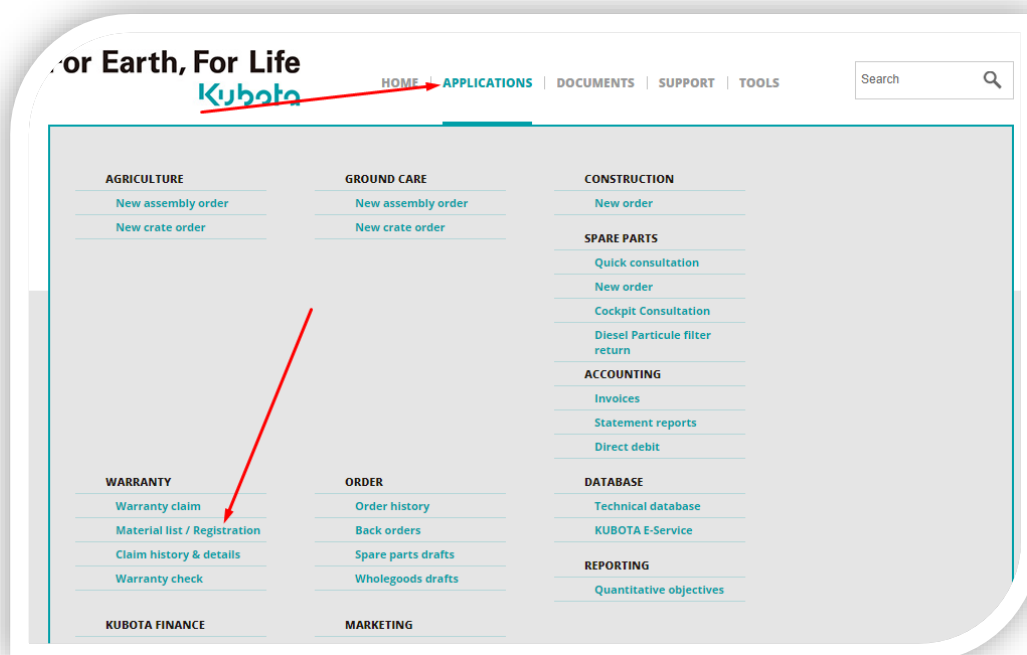
Kubota Care extended warranty can now be applied to the machine during the registration process through the K-Net portal.

This process eliminates the need to send electronic or hard copies of the contract to KUK to apply the extended warranty.

Applying Extended Warranty

Open and log into the K-Net portal.

1. Click 'Applications'.
2. Click 'Material List/Registration' in Warranty section.



3. Enter machine serial number in 'Serial Number'.
4. Click 'Search'.

Application > Warranty > Machine List

Machine List

Search

Serial Number: All ☒ Registration not done ☐ Registration done ☐

From: To:

Material Number: Japan Ident. Nr:

SEARCH

5. Click 'Registration'.

Application > Warranty > Machine List

Machine List

Search

Serial Number: All ☒ Registration not done ☐ Registration done ☐

From: To:

Material Number: Japan Ident. Nr:

SEARCH

Material list

1 / 1 Result

Material	Material description	Serial number	GuarantDat	Sales Doc.	Created on	Status	Demo	Japan ident nr.	Invoice nr.	Action
K759321160	RTVX90055MWEU HSDL UTIL V	60225		3739366	18/02/2020	Not registered		60225	0093322893	

EXCEL EXPORT **DECLARE A MISSING MACHINE**

6. Enter the date of sale in 'Sale Date'.
7. Select 'Standard End User Registration'.
8. Click 'Validate'.

9. Select 'Yes' in 'Warranty Extension' (select No if end user does not require warranty extension).
10. Select the extended warranty duration from the 'Duration' dropdown.

11. Select 'I agree' to the Terms & Conditions.
12. Click 'Submit'.
13. Click 'Yes' (if the extended warranty is correct).

The screenshot shows a web form titled "Signature" for "Warranty extension :". The "Yes" radio button is selected. The "Duration :" is set to "Kubota EXTENSION 5 years / 1500 hours". Below this, a list of items to be confirmed is shown, with a red arrow pointing to the "I agree" checkbox, which is checked. At the bottom left is a "SUBMIT" button, also indicated by a red arrow. An "ALERT INFORMATION" dialog box is overlaid on the right, asking "You wish to contract a Kubota EXTENSION 5 years / 1500 hours warranty extension, do you confirm?" with "YES" and "NO" buttons. A red arrow points to the "YES" button.

Signature

Warranty extension :
Yes ☒ No ☐

Duration : Kubota EXTENSION 5 years / 1500 hours

We herewith confirm the following items:

- the warranty period starts with the sales date from the date of purchase
- the sales date is the date on which the machine was handed over to the end-customer
- the machine is according to the EC directives. If there is a defect, the end-customer must contact the dealer.
- we have handed over the operators manual and the Certificate of Conformity
- the operation, maintenance and the safety rules of the machine were explained to the end-customer. This information can be retrieved from the Operator's manual which was handed over.
- the machine was handed over without any visible or technical defect
- In case the product is equipped with KUBOTA original ANTI-THEFT system, the red key (master key) has been handed over to the end-customer. The end-customer has received the explanation of this system.

I agree ☒

SUBMIT

ALERT INFORMATION

You wish to contract a Kubota EXTENSION 5 years / 1500 hours warranty extension, do you confirm?

YES **NO**

14. Click 'OK'.

This screenshot is identical to the previous one, showing the same form and alert dialog. A red arrow points to the "OK" button in the alert dialog.

Signature

Warranty extension :
Yes ☒ No ☐

Duration : Kubota EXTENSION 5 years / 1500 hours

We herewith confirm the following items:

- the warranty period starts with the sales date from the date of purchase
- the sales date is the date on which the machine was handed over to the end-customer
- the machine is according to the EC directives. If there is a defect, the end-customer must contact the dealer.
- we have handed over the operators manual and the Certificate of Conformity
- the operation, maintenance and the safety rules of the machine were explained to the end-customer. This information can be retrieved from the Operator's manual which was handed over.
- the machine was handed over without any visible or technical defect
- In case the product is equipped with KUBOTA original ANTI-THEFT system, the red key (master key) has been handed over to the end-customer. The end-customer has received the explanation of this system.

I agree ☒

SUBMIT

ALERT

Do not send any electronic or hard copy of the contract to Kubota. Our system does it automatically. Please give a copy (signed up and stamped) to your customer and keep one to yourself.

OK

15. Select 'Print Certificate'.

Summary

For Earth, For Life


PRINT CERTIFICATE

CLOSE

CUSTOMER INFORMATION

Name : Larman

Address :

Postal code :

City : ABINGDON

County :

Country : United Kingdom

Telephone :

Email :

Customer class : Private user

Industry : under 1 acre

MACHINE INFORMATION

Model : RTVX900S5MWEU HSDL UTIL V (K759321160)

Serial number : 60225

Engine serial number :

Text : Kubota EXTENSION 5 years / 1500 hours

IMPLEMENTS

Documentation no longer needs to be sent to KUK electronically or via post as our system does this automatically.